

PVCSD Security Services Customer Satisfaction Survey

Please take a moment to fill out this survey.

Contact Information:

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First Name:

Last Name:

Address:

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Street Address:

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City:

State/Province

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Postal/Zip Code:

Email:

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How Satisfied are you with the customer service of our Gate Attendants?

- Extremely Satisfied
- Satisfied
- Acceptable
- Needs Improvement
- Unsatisfactory

How satisfied are you with the customer service of our Security Staff?

- Extremely Satisfied
- Satisfied
- Acceptable
- Needs Improvement
- Unsatisfactory

How satisfied are you with the response time of our Security Staff when in need?

- Extremely Satisfied
- Satisfied
- Acceptable
- Needs Improvement
- Unsatisfactory

How satisfied are you with our Security Staff carrying out their duties?

- Extremely Satisfied
- Satisfied
- Acceptable
- Needs Improvement
- Unsatisfactory

How satisfied are you with the overall Security Service provided within the community?

- Extremely Satisfied
- Satisfied
- Acceptable
- Needs Improvement
- Unsatisfactory

If you have rated the Security Service as "Unsatisfactory" or "Needs Improvement" for any of the above, please specify your reason(s) for this below

Additional comments, questions, or concerns.

Please share any specific matters you would like the Board to address at a future meeting.

*Please email your completed survey to customerservice@paumavalleycsd.ca.gov